

## Recruiting and Retention FAQs

**Q:** When I look at the ARL Report I see “NC” in the Chapter column – what does it mean?

	A	B	C	D	E
1	Chapter	Chp_Ovr	GW_Type	GW_ID	Fname
631	KY-G	X	CORIDER	20000-01	SUE
632	KY-G	X	FAM	30000-03	RICHARD A.
633	KY-G	X	CORIDER	30000-01	KIM
634	KY-G	X	CORIDER	30000-02	DEREK
635	MI-W	X	INDIV	30000-04	WAYNE J.
636	NC	X	LIFE	01000-05	DONALD O
637	NC	X	INDIV	02000-06	ARTHUR N
638	NC	X		16000-07	EDWARD J
639	NC	X		00000-08	PAUL D
640	NC	X		20000-09	GARY E
641	NC	X	CORIDER	00200-01	MARTHA L

**A:** These Members have indicated that they wish “**No Contact**” from GWRRA. This is similar to the “Do Not Call” list. These Members do not wish to have their privacy disturbed so do not call them when working on the ARL reports.

**Q:** When I look at the ARL Reports I sometimes see “Who”, “Who?”, “Who@” or something similar. In the Fname column. What does this mean?

	A	B	C	D	E	F
1	Chapter	Chp_Ovr	GW_Type	GW_ID	Fname	Lname
9258	UA		CORIDER	064714-01	WHO	LONGSTRETH
9259	UA		CORIDER	191451-01	WHO	
9260	UA		CORIDER	271765-01	WHO?	
9261	IN-C		CORIDER	293586-01	WHO@	
9262	IN-L		CORIDER	152069-01	WHO@	
9263	IN-T		CORIDER	191085-01	WHO@	

**A:** This means that Home Office could not make out the person’s First Name (Fname) on their application. The solution to this is for the Member to contact Customer Service at Home Office and provide the needed information.

**Q:** Looking at the ARL Report, why do people in another state show up in **my** report??

	A	B		K	L	M	
1	Chapter	Chp_Ovr	GW_Type	State	Zip	Country	Phone
851	AR-X		FAM	AR	72830	USA	479-754-3324
852	AR-X		CORIDER	AR	72830	USA	479-754-3324
853	AR-X		FAM	AR	72830	USA	479-754-8189
854	AR-X		CORIDER	AR	72830	USA	479-754-8189
855	AR-X		FAM	AR	72855	USA	479-635-8612
856	AR-X		CORIDER	AR	72855	USA	479-635-8612
857	IA-E	X	FAM	AR	72715	USA	479-268-4233
858	IA-E	X	CORIDER	AR	72715		
859	LA-H	X	FAM	AR	72529		
860	LA-H	X	CORIDER	AR	72529		
861	LA-K	X	INDIV	AR	72020		
862	MS-Q	X	FAM	AR	71653		
863	MS-Q	X	CORIDER	AR	71653		

**A:** Usually these folks have:

- a) at one time requested that their Membership be “Locked” to a particular Chapter for some reason, or
- b) these folks may live near a state boundary and the Chapter in the “other” state is actually closer for them

**Q:** Looking at the ARL Report I see an “X” in the Chp\_Ovr column. What is that?

				J	K	L
1	Chapter	Chp_Ovr	GW_Type	State	Zip	Country
851	AR-X		FAM	AR	72830	USA
852	AR-X		CORIDER	AR	72830	USA
853	AR-X		FAM	AR	72830	USA
854	AR-X		CORIDER	AR	72830	USA
855	AR-X		FAM	AR	72855	USA
856	AR-X		CORIDER	AR	72855	USA
857	IA-E	X	FAM	AR	72715	USA
858	IA-E	X	CORIDER	AR	72715	USA
859	LA-H	X	FAM	AR	72529	USA
860	LA-H	X	CORIDER	AR	72529	USA
861	LA-K	X	INDIV	AR	72020	USA
862	MS-Q	X	FAM	AR	71653	USA
863	MS-Q	X	CORIDER	AR	71653	USA

**A:** These folks have requested that their Chapter affiliation be “Locked” or “Overridden” so that their Chapter affiliation remains with a specific Chapter regardless of the ZIP Code assignment.

**Q:** What does “UA” mean in the Chapter column of the ARL Report?

	A	B	C	D	
1	Chapter	Chp_Ovr	GW_Type	GW ID	Fname
872	TX-I	X	FAM		JIM
873	TX-I	X	CORDER	01	LYNAE
874	UA		JEFF		WALTER E.
875	UA				AUL
876	UA				WILLIAM D
877	UA				MICHAEL
878	UA				ONNA
879	UA				MARRY L
880	UA		FAM		DONALD

UA in the Chapter column means th  
Members ZIP Code is  
not linked to a Chapter

**A:** The “UA” code in th Chapter column statnds for “**U**n**A**ssigned”. This means that the Member’s ZIP/Postal Code is not linked or assigned to any GWRRA Chapter. The Chapter and District MECs should periodically review the list of in the “Unassigned ZIP Code” tab of the ARL report, select a Chapter near the ZIP/Postal Code (40 miles or 64 Km) and request that the ZIP Code be assigned to that Chapter.

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